



## **Refund Policy**

- All refund requests must be received in writing in order to be considered.
- Refunds for medical reasons must be submitted in writing and will be determined on a case by case basis.

## **Recreation Program**

1. Prior to the deadline for registration, full refunds may be given minus a \$10 administrative fee regardless of the program you are enrolled in
2. After the registration deadline, full refunds minus a \$20 administrative fee will be awarded
3. No refunds will be given once the first game commences

## **Competitive Program**

1. Initial deposits due upon registration are non-refundable
2. Prior to the start of the season, a portion of player fees may be refundable minus a \$50 administrative fee
3. After training begins, any payments beyond the non-refundable deposit will be reviewed on a case-by-case basis

To submit a request for a refund, please email our Director of Operations at [efiori@carolinarapids.org](mailto:efiori@carolinarapids.org) specifying the reasons for the refund request.